



REPORTSTAR | Setup Instructions (E120)

To take advantage of the OpenEye ReportStar service, follow these steps.

NEW TO REPORTSTAR?

Excited to start using ReportStar but don't have an account yet? Signing up online is quick and easy. Visit <http://www.ReportStar.com/NewAccount/> and sign up today!

ENABLE REPORTSTAR ON YOUR VIDEO RECORDER

To enable ReportStar:

1. Ensure that the E120 recorder is connected to the internet.
2. On your recorder, press **SETUP** on the front panel or remote control and go to **SETUP > NETWORK > EMAIL SETUP**.
3. Select **E-MAIL SERVER** and set **MAIL SERVER** to **SMTP**.
4. Enter your SMTP e-mail server information.
5. Set **REPORTSTAR** to **ON**.

Note *It is recommended that the remaining ReportStar settings are left as the default.*

6. Write down the **MAC ADDRESS**. The MAC Address is required to add the device to ReportStar.
7. Save all settings.
8. Re-enter **EMAIL SETUP > EMAIL SERVER**.
9. Select **SEND UPDATE** and press Enter.

Note *If you receive an error message it is most likely because the internet connection or SMTP server are not set up correctly. Double check all equipment and settings related to the connection and select **SEND UPDATE** again.*

10. Select **OK** to exit the current window.

You can also enable your recorder to send sensor events to ReportStar. OpenEye recommends that you enable this option as it will allow you to receive instant critical alert notifications. To send sensor events to ReportStar follow these additional steps:

1. Go to **SETUP > NETWORK > EMAIL SETTINGS > EMAIL SERVER**.
2. Select **TYPE** and set it to **REPORT STAR**.
3. Select **SAVE** to save the changes.

SERIAL NUMBER:	
MAC ADDRESS:	
SECURITY CODE:	

Questions on configuring ReportStar? Call Us!
OpenEye Technical Support (888) 542-1103