

## CUSTOMER STORY

# Gonzaga University

**OpenEye**<sup>®</sup>



Gonzaga University is an independent, Jesuit university in Spokane, Washington. The school was established in 1887 and is located in a residential setting along the Spokane River, one half mile from the downtown business district. The University has a total enrollment of over 7,500 students and the campus covers 152 acres with over 100 buildings, including the law school, student housing, athletic center, performing arts center, athletic fields and instructional buildings.

Gonzaga University was in need of a new surveillance solution to update their aging analog video recording system. Located less than a mile from downtown Spokane, WA, the Gonzaga campus is home to a student body of over 7,500 with regular foot traffic by non-students from the surrounding community and adjacent commuter bike trails. With on-campus housing, student amenities, extensive athletic center, outdoor common areas, and over 100 buildings on 152 acres, Gonzaga Campus Security wanted a scalable system with central management, powerful live monitoring capabilities, and one that provides high definition video in critical areas.

Working with Allied Security of Spokane, Gonzaga selected to install OpenEye network video recorders (NVRs) to replace all of their existing analog systems. The switch to NVRs allowed campus security to add high resolution OpenEye IP cameras in key locations across campus for improved fidelity and situational awareness, it also allowed camera video feeds to be run to a central location. Before, an analog recorder had to be located in every building and available channels could not be utilized between locations since

### INDUSTRY

Education

### LOCATION

Spokane, WA

### INSTALLER

Allied Fire & Security

[www.alliedfireandsecurity.com](http://www.alliedfireandsecurity.com)

### CHALLENGE

- 100+ buildings on campus
- Student safety

### SOLUTION

- Centralized management & monitoring
- Custom camera layouts
- Secure user accounts with custom camera access

### BENEFITS

- Reduced maintenance costs
- Peace of mind

every camera had to home-run to the recorder. Upgrading to an IP system allowed the school to reduce maintenance time and costs by simplifying access to the recorders while maximizing channel usage. By centralizing the data storage, they are able to more easily control the environment in which the servers are installed, saving on installation and maintenance costs.

Although the switch to an IP recording system allowed the school to add new IP cameras, they were able to keep costs down by reusing portions of their existing analog camera infrastructure. Legacy cameras were connected to the new network video recorders using OpenEye network encoders. Not only did this help reduce installation costs of the new system but it also drastically improved the image being transmitted by the existing analog cameras.

A central dispatch center utilizes OpenEye Web Services to monitor all the cameras on campus. Using custom video screen layouts in OWS, the dispatch staff can quickly pull up all the cameras in one building, or just as easily view one screen with every front door entrance camera, or every bicycle rack on campus – no matter where the camera is installed, or what recorder it is connected to. With secure individual accounts, authorized employees across campus can access live or recorded video from cameras installed in their locations when necessary while keeping the rest of the cameras hidden.

“OpenEye has pleasantly exceeded my expectations as a company and the product they produce,” said John Correia, Gonzaga University Telecommunications Technician. “Switching to OpenEye has not only reduced the amount of time needed to maintain our system but it has given us a platform to move forward. When we have needed support, I am always amazed with the quality of support given. All in all, I am very impressed with OpenEye as a company and with the product they are supplying.”

Installing an IP video surveillance system from OpenEye allowed Gonzaga University to utilize high resolution megapixel video for sensitive locations, integrated with existing cameras to save them money, and made central management easy and secure.

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**John Correia**  
Gonzaga University  
Telecommunications  
Department



**THERE'S MORE TO BE SEEN**  
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